



LOFOTEN SKI LODGE - NORTHERN ALPINE GUIDES

PAYMENT & CANCELATION POLICY INFORMATION

- **DEPOSITS AND PAYMENTS:**

A deposit is required to hold a spot for all participants on a program with Northern Alpine Guides at the Lofoten Ski Lodge. Your deposit will be the sum of your guiding fees for all the days ski guiding. The remaining costs of your trip for Lodging and Food will be paid in full by all participants at the time of checking out to the Lofoten Ski Lodge. If you sign up for a trip that starts within 30 days, your deposit is due at that time. We accept Bank Transfers for Deposits and Visa/MasterCard for your payment at the Lofoten Ski Lodge. We do not accept checks or money orders.

- **PRIVATE GROUP REGISTRATION:**

The Group Leader of the Private Group will be responsible for collecting all deposits and payments for the entire group. Each individual must still complete our Registration Form. Our cancellation and refund policy will be valid for all members of the group individually.

- **CANCELLATIONS AND REFUNDS:**

If you cancel for any reason, prior to 30 days before your trip, we will happily give you a refund or you can reschedule for a later date.

If you cancel less than 30 days before your trip start date we will give you a credit valid for one year. Date changes and cancellations must be submitted in writing. Date changes made less than 30 days before your trip will be charged a NOK 200 per person administrative fee.

No date changes or cancellations can be made within 7 days of the start of the trip, and no credit or refund will be available.

For international trips (outside of Norway), no changes or cancellations can be made within 90 days of the trip start date, and no credit or refund will be available. Full payment is due 90 days before the trip starts.

All credits are valid until the last day of the following year. Rescheduled programs must occur within the valid credit period.

Northern Alpine Guides AS reserves the right to cancel a trip due to lack of sign ups, or other factors beyond our control. In this case, you will have the option of receiving a refund or rescheduling for a later date. Northern Alpine Guides AS is not responsible for additional expenses incurred including non-refundable airline tickets, equipment, lodging and other travel related expenses. Due to the above policies, we recommend that you purchase travel insurance from a travel agent.

- **WEATHER POLICY:**

Once a trip begins, if the activities are cut short due to weather, there is no refund available

